

SKF PRIVACY POLICY

1. General

- 1.1 This policy regulates how we collect, use and store information collected from you which includes information obtained if you register for any services, open a credit facility or consists of information voluntarily provided to us, whether in the course of registering for any service or product on our website or by otherwise contracting with us for the provision of any goods or services.
- 1.2 You must read this Privacy Policy before you register for any SKF service or product or provide information to SKF. If you have any questions concerning the Privacy Policy please contact us at <http://www.skf.com/websupport>. If you do not accept this Privacy Policy you must not register for or use any services in terms of which information will be collected by us.
- 1.3 You represent and agree that:
 - 1.3.1 you are legally competent and authorised to accept the Privacy Policy;
 - 1.3.2 by accepting this Privacy Policy and providing Personal Information to SKF you have read, understand and agree to be bound by this Privacy Policy.
- 1.4 The Privacy Policy does not apply to the practices of third parties, that we do not own or control, including third party websites, partner services and / or applications that you may elect to access from entities or individuals who we do not manage or employ.
- 1.5 This Privacy Policy is deemed incorporated in any Agreement or service offered by SKF which states that the SKF Privacy Policy applies.

2. Interpretation

The Privacy Policy will be construed and interpreted in accordance with the laws of South Africa and the following defined terms mean –

- 2.1 “**Applicable Law**” means all international and national privacy laws to which the collection and use of your Personal Information may be subject to and includes without limitation any the Protection of Personal Information Act, Act 4 of 2013, South Africa.
- 2.2 “**SKF**”, “**we**” or “**us**” means SKF South Africa (Pty) Limited and any of its parent or holding companies, affiliates or subsidiaries.
- 2.3 “**Personal Information**” means personal information as defined in the Protection of Personal Information Act, Act 4 of 2013, and includes any information about an identifiable natural or juristic person and may include personally identifiable information, identity and registration numbers, such as your name, phone number, email, postal and physical addresses, location through your Device’s GPS, biometric information, and financial information. Personal Information excludes any information that has been de-identified and non-personal statistical information collected or compiled by SKF from information you have provided voluntarily on a non-confidential basis to SKF.
- 2.4 “**Privacy Policy**” means the terms and conditions contained in this Privacy Policy.
- 2.5 “**you**” or “**your**” means the data subject (as defined in the Applicable Law) acting either personally or as the duly authorised representative of the.

3. Collection of Personal Information and Diagnostic Information

- 3.1 We may collect and process Personal Information in the course of conducting business with you or through your use of any service that requires you to provide us with Personal Information. As a result of SKF data storage requirements from time to time we may require to process your Personal Information both locally and cross-border to other jurisdictions, subject to compliance with all Applicable Laws.
- 3.2 By providing your information to SKF in terms of any commercial transaction you agree to the collection and processing of your Personal Information in terms of this Privacy Policy.
- 3.3 You warrant that the information you provide are valid and correct and undertake to update your Personal Information when it changes.
- 3.4 We may collect information about you through electronic media, including where available, your IP address, operating system and browser type for system administration.

4. Processing of Personal Information

- 4.1 We will process your Personal Information for the following purposes:
 - 4.1.1 to enter your Personal Information on SKF databases;
 - 4.1.2 to register you as a customer for any product or service offered by SKF, or by being appointed as distributor or a representative of SKF in any other capacity;
 - 4.1.3 to open and administer an accounting record of transactions between you and SKF, including disclosure to credit bureaus as permitted by law;
 - 4.1.4 to contact you for purposes of providing the products and services to you;
 - 4.1.5 to respond to any emergency or provide any emergency response or assistance to you;
 - 4.1.6 for record keeping, editorial and feed-back purposes;
 - 4.1.7 to customize and improving products offered to you;
 - 4.1.8 to comply with any Applicable Laws;
 - 4.1.9 for any other purposes which are disclosed to you and to which you consent, or which are permitted or required by the Applicable Laws;
 - 4.1.10 to investigate any verified request relating to a criminal investigation, investigation of fraud, illegal activity or any other activity that may expose SKF or you to physical harm or legal liability;
 - 4.1.11 to identify possible markets and trends, improve our business, and develop new products and services;
 - 4.1.12 sharing your Personal Information with any third-party service providers, including to locally and outside the country where SKF's products and services are provided if they need to use your Personal Information to enable SKF to provide products and services to you, but will only do so on condition that those service providers agree to our Privacy Policy;
 - 4.1.13 providing links to third party websites or utilize plug-ins or features of third parties, for the convenience of users in locating information, products, or services that may be of interest.
- 4.2 Unless you have subsequently give us a valid notice that you elect to opt out, we may also process your Personal Information for the following purposes:

- 4.2.1 to third party service providers, including channel partners and distributors, that assist us with carrying out any of the purposes described in this Privacy Policy;
- 4.2.2 to enter your Personal Information to SKF's databases and used for future contact regarding new products or services provided by SKF or its business partners;
- 4.2.3 to conduct market research or to provide you with marketing information that SKF believes would be of particular interest to you.

5. Disclosure of Personal Information

- 5.1 Except as specifically set forth in this Privacy Policy or expressly agreed by you, we will not disclose your Personal Information to any third party.
- 5.2 If you provide any information into an electronic platform such as our website it may contain links to other sites. We are not responsible for the privacy practices or the content of such sites. We encourage you to read the privacy policy of linked sites. Their privacy policies and practices differ from our policies, practices and conduct of business and SKF cannot be held responsible in any manner for activities on partner or third party webpages, links or any product, services or packages they offer.
- 5.3 In the event of a change of ownership or other business transition such as a merger, acquisition or sale of our assets, your Personal Information may be transferred, subject to all Applicable Laws.
- 5.4 We will use our best efforts to prevent unauthorised access to your Personal Information. However, no data transmission over the Internet, by wireless devices or over the air is guaranteed to be 100% secure. We may at our sole discretion enhance security procedures as new technologies and procedures become available. You are responsible for the use by others or any information that you provide to them or which you receive from others indirectly via any SKF platform and undertake to comply with all Applicable Laws in connection with the use of such third party information.
- 5.5 Personal Information may be maintained at various locations. Please contact SKF via the methods described in the preamble to this Privacy Policy if you would like more details on how and where your information is maintained.

6. Access to and Correction of Personal Information

Upon your request, SKF will provide you with a summary of your Personal Information retained by SKF. You may modify, correct, change or update your personal information by contacting SKF via the contact information provided above.

7. Opt-Out Right

Subject to the terms of any Agreement in terms of which your Personal Information may or must be collected and processed, you may at any time opt out of having your Personal Information retained by SKF or processed by SKF. If you make such election, we may no longer be able to provide the Services to you.

8. Right to Change Privacy Policy

SKF reserves the right at any time to modify, alter, and update this Privacy Policy. We will give you notice of such changes by direct communication to you.